New Business Item 09-50 Rev.

Def. 1/28/10 Approved 2/25/10

TITLE: Goals and Objectives for the Hawaii Teacher Standards Board's Executive Director

The Hawaii Teacher Standards Board approves the attached Goals and Objectives for the Executive Director. The Hawaii Teacher Standards Board will work with the Executive Director to determine a set of measurable performance goals with quarterly reports to the Board related to:

- 1. Customer Satisfaction
- 2. Work Flow Processes
- 3. Budgeting
- 4. Data Management
- 5. Policy Implementation
- 6. External Communications

Submitted by: Jonathan Gillentine

Referred to: Strategic Planning Committee